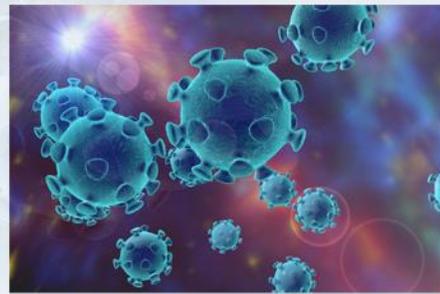


COVID-19 Update

Employee and Physician Information



Update from CEO and Emergency Operations Centre (EOC) March 1, 2021

General update

- There are 2 new COVID-19 cases confirmed today in the Eastern Health region and 236 active cases in the province. Please see pandemic hub for up to date information [here](#).

Operations Update

- We have established a toll free line (1-833-703-5470) for individuals who are inquiring about appointments related to the changes in Alert Levels. We are receiving a high number of calls to this line for general appointment inquiries as well as issues pertaining to COVID vaccinations.
 - Members of the public who have general appointment inquiries and concerns should be directed to call Client Relations at 1-833-784-6802.
 - Members of the public who are 70 years and older are able to register for a vaccination and should be directed to the province's COVID [website](#) or to call 1-833-668-3930.
 - Staff members who are inquiring about staff vaccination appointments should call Employee Health at 1-833-710-0408.
- Guidelines for PPE remain the same in Alert Level 4 as they were in Alert Level 5. A mask and eye protection must be worn at all times while in client/patient/resident care areas. For more information please see memo ([here](#)) and Frequently Asked Questions ([here](#)).

Human Resources Update

- If you're feeling overwhelmed, contact the Employee Assistance Program (EAP) at 1-866-784-5306. There are also many resources available to support you to take care of your mental health see [here](#).
- Please feel free to call the Toll Free COVID-19 Navigation Staff Line (1-833-920-0096) or email COVID19@westernhealth.nl.ca with your questions or inquiries.

Please see our [COVID-19 Intranet page](#) for more information.