



Eastern  
Health

## ***PUBLIC SERVICE ANNOUNCEMENT***

### **Visitor Restrictions in Place at Metro Hospital Emergency Rooms**

**February 10, 2021 – St. John’s, NL:** In an effort to reduce the number of people in emergency room waiting areas, Eastern Health is asking that individuals requiring emergency service present at the emergency room on their own, unless a support person is required.

In keeping with Eastern Health’s Family Presence and General Visitation policy, a support person may accompany patients to the ER if they have challenges resulting in compromised comprehension, decision making or mobility issues due to disability, or patients who may receive information that will have a significant impact on their future health. This is consistent with previous public health measures in place to protect patients and health-care workers.

Reducing the number of individuals in our waiting rooms will allow for physical distancing which is critically important to the safety of our patients, staff and physicians during the COVID-19 pandemic. One parent may continue to accompany children to the Emergency Room at the Janeway Health and Rehabilitation Centre.

Individuals who are experiencing symptoms of COVID-19, or who have come in contact with someone who has fever, cough or difficulty breathing, should complete the online self-assessment at [www.811healthline.ca](http://www.811healthline.ca) or call the NL Health Line at 811.

Eastern Health would like to thank the public for their support during this time.

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