



## ***PUBLIC SERVICE ANNOUNCEMENT***

### **Eastern Health Requests Some Individuals to Repeat Self-Assessment**

**February 17, 2021 – St. John's, NL:** Eastern Health is asking individuals who have requested an appointment for a COVID-19 swab test prior to February 15 and have not yet received an appointment, to please go to [www.gov.nl.ca/covid-19](http://www.gov.nl.ca/covid-19) and complete the self-assessment again for a testing referral or call 811 to request a swab.

There have been approximately 1,500 individuals who booking clerks have not been able to reach because individuals have either provided an incorrect phone number or because booking clerks have tried several times but have not been able to reach these individuals. Anyone who completes this process again will receive a call from Eastern Health with an appointment within approximately 24 hours.

Eastern Health thanks everyone for their cooperation and apologizes for any inconvenience. It is necessary to ensure that all individuals who have requested a COVID-19 test, receives it so that community spread is reduced and contact tracing can take place.

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**Media Contact:**

Tracey Boland  
Media Relations Manager  
Eastern Health  
T: (709) 777-1412  
[TraceyL.Boland@easternhealth.ca](mailto:TraceyL.Boland@easternhealth.ca)

